



ARIZONA DEPARTMENT of CHILD SAFETY

December 15, 2020

"If you talk to a man in a language he understands, that goes to his head. If you talk to him in his language, that goes to his heart"

- Nelson
Mandela

Questions or Issues?

Please contact your regional contracts staff or email procurement@azdcs.gov

If you have any feedback on vendor performance please fill out the DCS-1071A form (Vendor Performance Report) and send to procurement@azdcs.gov

Office of Procurement & Contracts

(602) 255-2801

DCS Resource Units:

Maricopa West Region & Maricopa East Region:

ServiceReferralsMEMW@azdcs.gov

South Region:

ServiceReferralsSouth@azdcs.gov

Northeast Region & Northwest Region:

ServiceReferralsNENW@azdcs.gov

Language Interpreting & Translation

Description of Service

To provide DCS specialists the facilitation of communication for non-English speaking clients. Services include interpretation of the spoken language and the translation of vital documents, such as and not limited to court reports, case plans, team decision making summaries, etc.

All contracted services with DCS (ex. Parent Aide, In-Home, Psychological services) already require contractor to provide services for non-English speaking clients, including hearing impaired clients. DCS shall not provide interpreting and translation services.

How to Request Interpreting & Translation Services

To request services, DCS Specialists or Case Aides can refer for this service by contacting the provider directly.

Phone Interpretation Providers

Provider Name	Phone Number
Language Line Solutions	1-866-874-3972
Client Identification Number	
Maricopa East (10): 544026	Maricopa West (50): 544060
Northwest Region (30): 581054	Northeast Region (40): 581043
South Region (20): 544027	

Foreign Language & Sign Language Providers*

Provider Name	Phone	Email Address	ASL	Trans.
Alejandra Torres	602-620-3117	atorresinterp@gmail.com		<input checked="" type="checkbox"/>
Professional Court Interpreting & Translation Services LLC	623-873-6154	gloria@pci-interpreters.com	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Voiance Language Services LLC	520-232-1830	vtantlinger@voiance.com		<input checked="" type="checkbox"/>
Southstar Translation & Interpretation Services	520-822-1913	msalcido@southstartranslation.com		<input checked="" type="checkbox"/>
Language Connection LLC	602-696-1946 602-622-9915	languageconnection@cox.net info@languageconnection.net		<input checked="" type="checkbox"/>
Kathy Hansen Interpreting & Translation Services LLC	602-234-0787	khinterpreting@gmail.com		<input checked="" type="checkbox"/>
Noel Saldana dba Arizona Translators LLC	480-249-6136 602-527-3255	arizonatranslators@gmail.com		<input checked="" type="checkbox"/>
AZ Language Solutions LLC	480-406-3360 480-278-2597	azlanguagesolutions@gmail.com		<input checked="" type="checkbox"/>
Topete Stonefield Inc	602-254-8780	liz@topstone.net topstone@topstone.net		<input checked="" type="checkbox"/>
Language Line Services Inc	831-648-7108	fmassin@languageline.com		<input checked="" type="checkbox"/>
A Foreign Language Service Corp	480-813-4242	betty@aflscorp.com		<input checked="" type="checkbox"/>

Safety · Compassion · Change · Teaming · Advocacy · Engagement · Accountability · Family

Arizona Interpreting Services Inc	480-961-7331	brenda@arizonainterpretingservice.com petra@arizonainterpretingservice.com	<input checked="" type="checkbox"/>	
ASLID LLC	602-705-6560	officemanager@aslid.com	<input checked="" type="checkbox"/>	
Catholic Community Service of Southern AZ	602-264-1921	cindyw@vcdaz.org	<input checked="" type="checkbox"/>	
Karla M Martin	602-266-1114	karla.martin@cox.net	<input checked="" type="checkbox"/>	
Horn Interpreting Service	480-595-9515	azterps2@gmail.com billing@azflis.com	<input checked="" type="checkbox"/>	
Andrea Schulze	602-865-9800 602-492-7277	andrea@apinterpreting.com	<input checked="" type="checkbox"/>	